



Dear Customer,

Growing reports about the spread of Coronavirus (COVID-19) are giving rise to increasing speculation about the potential impact of a COVID-19 pandemic on business operations nationwide. We want to assure you that Dyne-a-pak is taking appropriate precautions to not only protect our employees, their families, and our communities, but also to continue to meet the needs and expectations of our customers, suppliers and business partners.

Rest assured that we are carefully monitoring the COVID-19 outbreak on a regular basis. Precautions to prevent the spread of any infectious diseases have been implemented across our facilities. Dyne-a-pak has formed a crisis team to coordinate the company's preparations and response in the event of a significant acceleration of the COVID-19 virus in the communities where we live and work. Finally, we want you to know that we have asked all our employees to pause non-essential business travel until further notice. We will carefully consider which interactions need to be in person, and which interactions can be completed through telecommuting or other means.

At this time, we do not foresee any disruptions to our business operations or our ability to serve our customers; nor do we currently perceive any interruptions associated with our workforce, as we have not had any detected case of COVID-19 in our employees or their family.

Our raw materials supply chain and flexible manufacturing operations are designed to provide business continuity. Dyne-a-pak is engaging regularly with our supply chain partners to assess upstream impacts and minimize any disruptions to the best of our ability.

This is an evolving situation, with governments and health authorities taking actions to protect the public in response to real-time developments. We will continue to monitor the situation closely and adapt policies and procedures in accordance with CDC recommendations, while communicating updates with you.

Please feel free to contact your Dyne-a-pak sales or customer service representative with any questions or concerns.

Sincerely,

Dyne-a-pak Senior Management Team