Six Divisions, Continued from page 3

customer showroom to add to its growth in small wares.

Retail Packaging

Developing creative ways to help customers package their products has been the premise behind this division. Although Acme had been addressing the needs of the retail industry for many years, a major concentration began in 1999 with the purchase of KayBoys Complete. Under direction of Division Manager Myron Kreitzer, Acme began to place more emphasis on custom printed products and thus established retail packaging as a key growth component.

Over the years, the customer base for retail packaging has also changed. Today, Acme not only services national retail accounts in the clothing and electronics industries, but also has experienced tremendous growth in the food packaging market. Acme produces many different plastic shopping bags as well as innovative wraps and bags that can be found in its online retail catalogue.

With an increasing trend in "Home Meal Replacement," Acme has responded by designing and producing a comprehensive box lunch program and other products to ensure the customer's food arrives home in the same condition it left the restaurant. According to Myron, "Acme is a leader in bringing a complete, coordinated design and concept to our customers packaging."



As you can see, during 60 years of growth and the development of six unique divisions, after starting with just six products and now handling more than 15,000 items, Acme has become more than paper ... much more. But more importantly, Acme has striven to become ever more important to our many valued customers as not only a supplier but a business friend. Our goal is to maintain this special relationship for many more anniversaries

TRUCK ROUTING SYSTEM (continued from page 1)

Mid-Atlantic region.

The system's route planning feature maps out the most efficient itinerary to ensure timely deliveries. Acme's Customer Satisfaction Team is now in a position to receive real time information on the status of Acme's fleet of 35 trucks and trailers. Not only will MobileCast be able to tell where each vehicle is, but throughout the day the system will be able to recalculate the expected delivery time of the remaining stops. If



Traffic Manager Troy Mills on the job

there are any modifications to a delivery that has already departed the warehouse, the Customer Satisfaction Team has the ability to communicate those changes to the driver.

The software is fully operational at Acme's Savage, MD, and Richmond, VA, warehouses. The Savage, MD, warehouse alone handles the shipping and receiving of up to 20,000 cases a day and the warehouse staff operates on a 24-hour, 5-day a week

"We strive on providing total customer satisfaction, with the goal of having the best customer service in the industry. This is another of a series of investments Acme is making in its commitment to reach that goal," says Acme Vice President Ron Attman.

ACME PEOPLE

DEBRA JETER-THOMAS NAMED MARKETING COMMUNICATIONS MANAGER

Debra Jeter-Thomas has been named marketing communications manager for Acme Paper & Supply.

Debra will direct the creation of written and electronic marketing materials for the company as well as work with the national and international suppliers who are members of Acme's Marketing Alliance Program.



She was previously marketing specialist with Amerigroup Corporation for the Mid-Atlantic region. She also has served as commercial sales representative for Imagistic International based in New Jersey and prior to that as product marketing manager for Pathnet Telecommunications in Virginia.

Debra has a masters degree in business administration from Pennsylvania State University and is a cum laude graduate of Virginia Tech, with a bachelor of science degree in marketing management.



WIN 2 ORIOLES OR NATIONALS TICKETS IN ACME'S 60TH ANNIVERSARY CONTEST

JUST ANSWER THESE QUESTIONS TO ENTER DRAWING (All answers can be found in this issue)

- 1) How many products did Acme offer its first year?
- 2) What's the name of Acme's delivery tracking system?
- 3) Acme supplies the stadiums of what major league baseball teams?
- 4) What Alpha Products-designed cup sold the most cups in one day at Oriole Park?
- 5) In what two cities are Acme's warehouses?
- 6) How many products does Acme offer today?

Email your answers to djeter-thomas@acmepaper.com or fax to 410-792-8089 with your name, company name and phone number by July 15, 2006, to be eligible

Note: Only entries with correct answers will be entered in drawing

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Acme...much more than paper



The Acme Paper

Vol.9/No.1/2006

ACME CELEBRATES 60TH ANNIVERSARY

Six Decades Marked by Growth into Six Divisions Serving Local, Regional and National Accounts

From its beginning in 1946 servicing the Food Service industry, Acme Paper & Supply Co.has grown dramatically. During the past six decades, Acme has created or acquired what are now six divisions to further its development and fulfill its commitment to customer satisfaction. Today, Acme services accounts from convenience stores to stadiums, from schools to hospitals, from individual shops to restaurant chains. Acme is a member of the largest association of wholesale distributors in North America (Network Associates) and of a nationwide network of supply and equipment dealers and manufacturers (SEFA), thereby enhancing Acme's ability to service regional and national accounts.

To accommodate the company's growth over 60 years, Acme has had to expand numerous times. Acme now operates out of a 3.5 million cubic foot warehouse facility in Savage, MD, and a 74,000 sq. ft. distribution center in Richmond, VA. As a result, Acme is recognized as one of the largest wholesale distributors in the Mid-Atlantic region. It is also one of the most technologically advanced, the most recent innovation being Roadnet MobileCast (see p.1).

Here is a brief historical account of our divisions to show how Acme has evolved into a company that delivers not only superior service and products, but also creative and cost-effective distribution solutions to help our customers improve their profitability.

Continued on page 2

ACME INSTALLS **INDUSTRY'S PREMIER** TRUCK ROUTING AND TRACKING SYSTEM

Acme is proud to announce the installation of **Roadnet MobileCast**, the industry's premier truck routing and tracking system.

According to Glenn Pollack, Director f Warehouse Operations, the MobileCast system will be a major component of Acme's extensive delivery structure, which operates throughout the

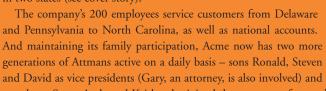
Continued on page 4

The ACME Story

It was 1946, right after the war, and Edward Attman was looking for a business to go into. His mother suggested paper "because paper doesn't spoil." So Ed and his wife, Mildred, after their wedding on March 3, opened Acme Paper & Supply Company on April 1, 1946 - thereby creating this year a dual 60th wedding and business anniversary.

They began Acme Paper in a 1500 sq. ft. rented garage not far from the famed Attman deli Ed's parents operated on Baltimore's "Corned Beef Row." Because of the paper shortage following

the war, Ed and Mildred carried only six products that first year. During the ensuing years, Acme grew dramatically and eventually expanded into six divisions handling 15,000 items out of warehouses in two states (see cover story).





grandsons Scott, Andy and Keith, who joined the company after graduating college.

This unique combination of growth, diversity and a family-oriented attention to customer service has enabled Acme Paper & Supply to become, over the past 60 years, "much more than paper."



1946. Acme Paper & Supply Company, Inc., founded by Edward and Mildred Attman in a rented garage in Baltimore (shown left), begins providing food vendors with paper goods and

1969. After several moves, Acme relocates into a facility on Sharp & Barre Streets in the Inner Harbor.

1975. Acme begins supplying disposable containers for concession items at Orioles baseball games.

Acme...much more than paper

1979. Acme builds new office-warehouse complex in Savage, MD to serve as headquarters.

1985. Newly introduced Acme Health Care Systems begins to supply hospitals throughout the Mid-Atlantic with patient-care and office products. Acme starts its Industrial Packaging Division which provides shipping and packaging supplies.

1986. Acme founds Alpha Products, which designs and develops custom packaging. Acme also starts its Retail Packaging division.

1989. Acme opens its Janitorial/Maintenance division, which offers quality industrial and home-cleaning products and equipment, as well as a 5,000 square-foot repair center. Receives Governor's Citation for its campaign to reduce drinking and driving on Maryland's

1990-91. By joining a network of 72 wholesale distributors, Acme can now provide paper products to clients throughout the country. Acme expands its services further south when it opens a 74,000 sq. ft. warehouse in Richmond, VA. Acme implements a

recycling program with the Baltimore Zoo which earns the company a Mayor's Citation and Business. Recognition award from the Greater Baltimore Committee.

1992. Expands its line of janitorial and housekeeping equipment when it launches Acme/Baer Division with its 5,000 square-foot repair shop in Jessup, MD. Alpha Products designs and patents an oversized concession

tray, which becomes a hit at sport stadiums and concert arenas throughout the country.

1993. To celebrate the All Star Game held at Oriole Park, Alpha Products designs a gold foil-embossed cup which sells out by the third inning.

1994. Supplies Woodstock '94 with paper products.

Six Divisions, Continued from page 1 **Food Service Packaging**

This is the division where it all began with Ed Attman distributing paper products in Baltimore. Over the years, as the industry changed and flourished, Acme answered the call by providing expertise and creative food packaging to meet the changing needs of our customers.

The late 1960's have been labeled the birth of modern packaging. Acme Paper made it possible for a growing customer base to take advantage of the features and benefits of the limitless array of

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Solo/Sweetheart!

Clear and shatter resistant, these dessert

will showcase your product while

enhancing customer satisfaction.

allows you to maintain portion

control, thereby reducing

8 oz. sizes, each Solo/Sweetheart

dessert cup stacks perfectly for storage and

comes with a securely fitting lid. The

banana boats come in 8 oz. and self-

lidding 13.7 oz. sizes.

operating costs and increasing

profits. Available in 5 oz. and

Moreover, their versatile design

dishes, which come in a variety of sizes,

protection.

packaging sizes, shapes, and colors available. Acme's sales team works with customers to identify needs and offer solutions, with packaging designed for added value.

Today, our customers utilize and demand products manufactured in China, Germany, Japan, Mexico, South America and yes, even Maryland. If you have a product, we have the right package for it.

Industrial Packaging

Established in 1985, Acme's Industrial Packaging Division offers cost-effective shipping

solutions and innovative packaging. Led by Division Manager Gary Hankin, Acme has further defined its presence as an industrial packaging supplier by offering customers our expertise in bar coding, shrink wrapping, case erection and stretch wrapping.

This division is also able to recommend custom printed specialty tapes and corrugated cartons as well as a complete line of stretch wrap alternatives, allowing customers to get the exact type of stretch wrap and other packaging material that will work best to meet their needs. A complete line of protective packaging solutions has been added to the industrial packaging product mix to help our customers reduce their case sizes, the cost of their shipments, and guarantee a safe arrival of their products.

Acme services a wide array of industrial accounts, from those that purchase a few cases of stretch wrap to accounts that purchase full

Alpha Products Custom Designs

Since its inception in 1986, this division, headed by Alpha Products Vice President Jim Haire, has seen extensive growth in the development of customized packaging and promotional items, primarily in the sports and entertainment market. From Alpha's first Kids Home Plate Meal box to the Megaphone Popcorn Container, the division continues to deliver dynamic packaging solutions that excite and entice the end user to want more of the product, thus increasing sales. A strong complement to Acme's renowned distribution to the Food Service industry, the Alpha division delivers customized packaging to all types of food

service operations nationwide.

One of the most popular items Alpha has created is a custom printed souvenir cup complete with a reusable lid and straw – a true collector's item for sports fans. In fact, three major league baseball teams -- Orioles, Phillies and Nationals -- as well as the Triple-A Richmond Braves and several other minor league teams, feature attention-getting, fan-friendly products either supplied by Acme or designed by the Alpha Products division.

Having the ability to provide customized designs to meet specific needs is what gives Acme its competitive edge in the marketplace. Given the creativity within the Acme team, the product possibilities are endless.

Janitorial Equipment and Supply

In 1989, Acme established the Janitorial Equipment & Supply Division. Led by Division Manager Ron Schwartzman, this division now carries the industry leaders in national branded product lines. With its full service repair department, Acme also offers a preventative

> maintenance program, thus reducing equipment downtime and increasing productivity.

> Today's customer cleaning workload forces changes to be made in upgrading and increasing worker productivity. Floor finishes such as Time Saver and Express and chemical management systems have become the focal point for end users to better control their liquid expenses. Such products meet customers' needs by reducing operating costs and decreasing the amount of time and labor needed to maintain the upkeep

of a facility.

Another major development in cleaning has been the rapid advance of environmentally responsible products. Acme is an ardent supporter of "Green Cleaning," a nationally driven program for safer, user friendly and environmentally preferred products. Working with Johnson Wax Professional and other national suppliers, Acme is meeting the needs of businesses with environmentally responsible products.

Restaurant Equipment & Supply

Acme further expanded its existing services to the Food Service industry in 1998 with the establishment of the Small Wares unit and, in 2000, the Major Equipment unit. In 2003 Herschel Pazornick was named Division Manager to bring these elements together. Utilizing SEFA's marketing tools, this division has experienced greater penetration into the consultant, general contractor, and project marketplace and seen an increase in major

equipment projects. Acme has also established itself as a major supplier of commercial equipment.

One of the division's new product lines is Combi Cooking, one of the most innovative technologies in the

industry today. Combi Cooking allows one to cook with dry heat, steam, or a combination of both in one unit, giving customers the flexibility to prepare an entire menu, thereby increasing productivity while maintaining quality.

Currently, this division is revamping its onsite

Continued on page 4

Supplier Spotlight

Safe-T-Gard From Georgia Pacific **Door Tissue Dispenser and Trash Receptacle**

Don't leave your customers out in the heat with dishware for cold desserts and For many people, public restrooms can be an refreshments that crack or leak. Ask your off-putting experience due, in part, to trash left Acme representative about our assorted on the floors. Even upscale facilities will have line of Solo/Sweetheart durable dessert used paper towels left near doors of cups and banana boats. They are made restrooms, simply because patrons opt not with Polyethylene Terephthalate (PET) to touch door handles after washing their materials for superior stability and added hands.

> According to the Centers for Disease Control, the most important way to avoid hand-borne contamination and illness is to wash your hands. Through correct and frequent handwashing, people can wash away germs picked up from others or from contaminated surfaces. However, since an estimated one out of three people do not wash their hands before exiting restrooms, any efforts by others to maintain good hygiene are stymied once their hands touch the same

> > Anniversary.

door handles.

Safe-T-Gard from Georgia Pacific helps to promote good hygiene and cleanliness by serving as a barrier between clean hands and restroom door handles. It also eliminates the mess

> of discarded paper towels near restroom doors. Its chic appearance makes it a great addition to the décor of any facility and is the perfect complement to the enMotion Recessed Automated Towel Dispenser. This combined system conveniently converts restroom doors into "touchless" exits,

eliminating the need for trash receptacles by these doors.

To find out more about Safe-T-Gard, contact your Acme representative.

Georgia-Pacific

1996 – Develops personal sized pizza box for the Smithsonian as part of that institution's 150th anniversary celebration. Begins year-long celebration of its 50th

1998 – Acme joins SEFA giving Acme increased buying power in its growing line of small wares and equipment.

1999 – Acme acquires Kayboys Complete, adding the Retail Packaging Division

2001 – Acme completes expansion of warehouse, bringing its capacity to 3.5 million cubic feet

2003 – Network Associates names Acme



winner of its Operational Excellence Award, a bench marking program in which Network members compete for excellence in operational performance. Marketing Alliance Program is developed to assist suppliers with the sales and marketing of

2004 – Acme wins Network Associates' "Agent of the Year" award, based on the team performance of a company in customer service, national account sales and national account development

2005 – Acme purchases assets of Kent H. Landsberg Co. - Richmond, VA division.

2005 – Acme supplies the new Washington Nationals; this marks the third major league baseball team serviced by Acme, joining the Orioles and Phillies.

2006 - Acme celebrates 60th Anniversary.

Man Cup" to honor Cal Ripken, Jr., as he breaks Lou Gehrig's streak of 2,130 consecutive innings played. The cup holds the record for the most cups sold in one day at Baltimore's ballpark.

1995 – Alpha Products produces the "Iron